



Guidelines and procedures for viewing a property

May 2020



Guidelines and procedures for viewing a property through hunni homes estate agency

Your safety and the safety of our staff remains our number one priority as Government guidance regarding Covid-19 rules for business are being relaxed. We therefore ask that the following procedures are adhered to at all times, to protect all involved with viewing properties.

- Prior to any physical viewing of a property, **a virtual tour must be taken** so that you are positive that you wish to view the property in person. This is to reduce the number of unnecessary viewings taking place.
- You will be asked prior to the visit to **confirm that no-one taking part in the viewing is displaying any symptoms of Covid-19**.
- There must be **no more than 2 people** viewing the property per visit.
- Please **come with your own PPE equipment**, such as a face mask/covering and gloves. If you are unable to provide these yourself, please ask a hunni homes team member. Please also bring hand sanitiser for use before and after the visit. These measures are in place purely for your own protection.
- You must **make your own way to the viewing**, avoiding public transport wherever possible please.
- Upon arrival a member of the hunni homes team or the homeowner will **greet you whilst maintaining social distance**. You will then be invited to view the property.
- The homeowner/present occupier will leave all internal doors open so that there is no need to touch anything whilst in the building. Please **do not touch any surfaces** whilst on the visit.
- Social distancing rules of **staying 2 metres apart** remain in place for the entirety of the viewing.

We appreciate that this is a huge change for everybody involved and we appreciate your patience and co-operation during this time.

**Thank you
the hunni homes team**